



Frequently Asked Questions:

Q: What is Mobile Integrated Healthcare (MIH)?

A: Mobile Integrated Healthcare (MIH) empowers healthcare providers to make on-site and in-home treatment referrals and work via telemedicine with local providers to provide more effective healthcare wherever the patient resides.

Q: Does MIH replace services such as home health or primary care?

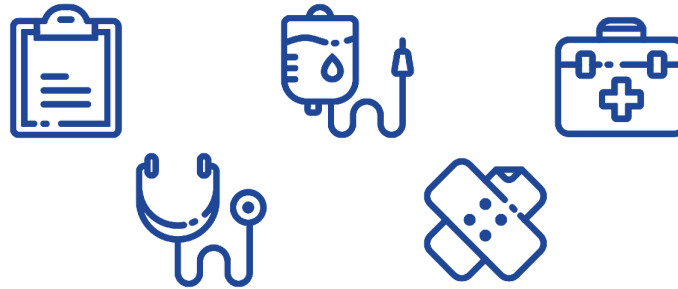
A: No. MIH is an extension of your primary care provider or other high level providers and does not replace other specialized services.

Q: How do I request MIH services?

A: Ask your physician or medical provider, or call our office to find out more information.

Q: Who is eligible for MIH services?

A: If you are looking to utilize MIH services for yourself, contact your physician or medical provider. If you are looking for MIH services for a patient please contact our office to find out more information.



Services Available

- Medication Administration
- IV Access and Maintenance
- Vitals Monitoring
- Medical Assessments
- Sepsis Monitoring
- EKG Monitoring
- Prescription Pickup
- Basic Wound Care
- Nebulizer Treatments
- Oxygen Delivery and Maintenance
- Blood Draws
- Influenza A and B Testing
- Strep Testing
- COVID Testing
- Urinalysis
- Supervised Telemedicine with Local Providers
- Tailored Reporting to Providers and Hospitals
- Non-Emergent Ambulatory or Wheelchair Transport

Benefits of Mobile Integrated Healthcare

- **Reduced Unnecessary ED Visits** - Only the most severe cases needing emergency care end up in the ED beds. Patients can receive more appropriate care in a timely fashion, rather than sitting in the ED waiting for a referral and additional transport.
- **Reducing Hospital Readmission Rates** - Patients with chronic conditions, or those sent home after a procedure, can benefit from MIH providers to improve their health and wellness at home. From follow-up visits and calls to assistance with prescriptions and medication schedules, paramedics can ensure that patients understand discharge instructions and are prepared to follow them correctly.
- **Assistance During a Pandemic** - Patients at home begin to experience symptoms and become scared and confused. MIH can assist in providing more effective call screening, in-home testing, and even counseling and monitoring to ensure that only the most severe cases end up in the ED based on genuine need.



Mobile Integrated Healthcare
(907) 313-4898
Fax: (907) 313-8006

(907) 313-4898
mih@salamedics.com



Program Target Populations

- **Frequent Falls** - The program seeks to mitigate fall risks by performing in-home safety assessments and fall prevention education.
- **Mental Health / Substance Abuse** - The program seeks to identify patients that would be better served outside the emergency room setting and redirect those individuals to the appropriate community health resources.
- **Chronic Health Conditions** - The program seeks to provide primary care provider guided education and disease management to patients suffering from chronic diseases to prevent unnecessary Emergency Department / EMS utilization.
- **Continued Care After Discharge** - Ensuring proper medication compliance, nutrition, and education on condition management for patients who are released from an inpatient environment who may require additional "sub-acute" services as ordered by their provider.
- **High System Utilizers** - The MIH program seeks to include all patients that are high utilizers of the 911 system and Emergency Department by providing education and aligning the patient with primary care resources available within the community.



Specializing in Working With

- Primary Care Providers
- Home Care Agencies
- Pharmacies
- Social Services
- Laboratory Services
- Interpreter Services
- Food Banks
- Behavioral Health Services
- Shelters
- Other Community Service Providers...



"Our First Priority Is You!"

Healing at Home

Bridging the Gap

in Healthcare Delivery



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